

**The Arc MN Housing Services  
&  
Metro Regional Quality Council's  
Housing Video Project**

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Presented by

JoAnn Leppink

(The Arc MN Metro Regional Quality Council Coordinator)

# The Arc MN Housing Services

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Information Provided by

Ellen Baudler (Former Director of Housing Services)

# The Arc MN Housing Services

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## The Arc MN

The Arc promotes and protects the human rights of people with intellectual and developmental disabilities, actively supporting them and their families in a lifetime of full inclusion.

Information obtained from The Arc MN website: <https://arcminnesota.org/>

# The Arc MN Housing Services

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The Arc Minnesota has **two statewide housing programs** that serve the areas of the Twin Cities Metro, Rochester, Mankato, St. Cloud, Moorhead, and Duluth. We assist people across all disabilities in our Housing Programs.

# The Arc MN Housing Services

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## The Arc MN Housing Service Programs

- **Housing Access Services Program** (HAS) is for people who do not have waivers and are not at risk of homelessness or in a congregate setting, which has been updated.
- **Housing Stabilization Services** (HSS) is a new housing program funded by federal Medicaid (Medical Assistance) dollars.

# The Arc MN Housing Services

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- **Crisis Housing Assistance Program** provides short-term housing assistance to people with a serious mental illness who are receiving hospital level psychiatric care or Substance Use Disorder treatment. This program is funded through a grant from the Minnesota Department of Human Services Behavioral Health Division.
- We work with each person, regardless of program, on an individual basis to see what they need and require for housing. This can differ greatly from person to person.

# The Arc MN Housing Services

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## **Greater Twin Cities Metro Area**

**Areas include:** Anoka, Carver, Dakota, Hennepin, Ramsey, Scott and Washington counties.

**Phone number:** 952-915-3632

**New Director:** Trent Fluegal

# **Metro Regional Quality Council (MRQC) Housing Video Project**

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Summarized by  
JoAnn Leppink  
(MRQC Coordinator)



# MRQC Housing Video Project

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## Background:

The Metro Regional Quality Council (MRQC) is a part of the **Regional Quality Council (RQC)**

The RQC includes: Arrowhead, Metro, Region 10 and West Central.

The RQC is made up of people with disabilities, their families, county workers, the Department of Human Services, community members and service providers. The RQC collaborates with regional stakeholders and partners **to monitor and improve the quality of services, person-centered outcomes and overall quality of life for individuals with disabilities.**

Information obtained from the RQC website: <https://www.qualitycouncilmn.org/>

# MRQC Housing Video Project

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## Background:

MRQC Serves: Dakota, Hennepin and Scott Counties

The Metro Regional Quality Council's purpose is to **connect with and promote all communities of people with disabilities so that services and supports help them to live a life based on their hopes and dreams.** The council will work together to continually monitor and improve the quality of services and supports for people with disabilities. The council seeks to improve person-centered outcomes, quality of life indicators, and to drive overall systems change.

Information obtained from the MRQC website: <https://www.qualitycouncilmn.org/metro/>

# MRQC Housing Video Project

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- The MRQC Housing Video Project is one of the MRQC's Quality Improvement Projects.
- The MRQC is responsible for **implementing Quality Improvement Projects** which aim to improve the quality of life for people with disabilities. They form Workgroups to tackle different projects, one being the Housing Workgroup. The Housing Workgroup decided to **create short educational videos addressing different housing topics.**

# MRQC Housing Video Project

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- The videos will **highlight advocates with lived experiences** and their housing stories. Each advocate will describe their housing experiences and offer words of advise on what they learned and want to share with viewers that is helpful to know.
- The videos will also **educate viewers about housing and present resources** (provided by housing service workers) regarding current housing services and programs.
- Lastly, they will **advocate for change** especially increasing accessible and affordable housing.

# MRQC Housing Video Project

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- The videos will be a “Housing 101” for viewers who don’t know much about housing. After watching them, viewers will hopefully become better informed about housing, options available to them and armed with resources.
- A **QR code** will be included at the end of each video which will direct viewers to the **RQC Housing Resources website** which will list resources and topics talked about in the videos and more.
- The videos and Housing Resources website will be uploaded onto the RQC website sometime at the end of 2023. We encourage people to share the videos and website to anyone who would benefit!

# Website Resources

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- Regional Quality Council MN

<https://www.qualitycouncilmn.org/>

- Metro Regional Quality Council (Housing Workgroup)

<https://www.qualitycouncilmn.org/work-group/metro-housing-workgroup/>

- Arc MN Housing Stabilization Services

<https://arcminnesota.org/ways-we-can-help/housing-stabilization-services/>